

MyRemoteManager

USING YOUR
REMOTE MONITORING
SERVICE ///







If you're using Safari or Firefox, you will also be prompted by a security warning, like the one shown, when you access your Live Video. Answering 'ALWAYS' will prevent this pop-up from being displayed again. Selecting 'YES' will disable the pop up for only that log-in session.



SECURITY WARNING POP UP WINDOW

USING THE FEATURES IN THE LIVE VIDEO WINDOW:

The **Live Video** pop-up displays Live Video image along with buttons that will allow you to start  or stop  the camera.

You can manually take a snapshot or record a video by clicking the snapshot  and video  icons, respectively. Once a **Video Clip** or **Snapshot** is taken, they are stored in the **Event Archives** section of your account.

Each camera has a built in motion sensor. You can set your camera's motion sensor to detect motion by using the **Arm Motion Sensor** checkbox seen below. You can switch between cameras using the **Camera Selection** drop-down menu



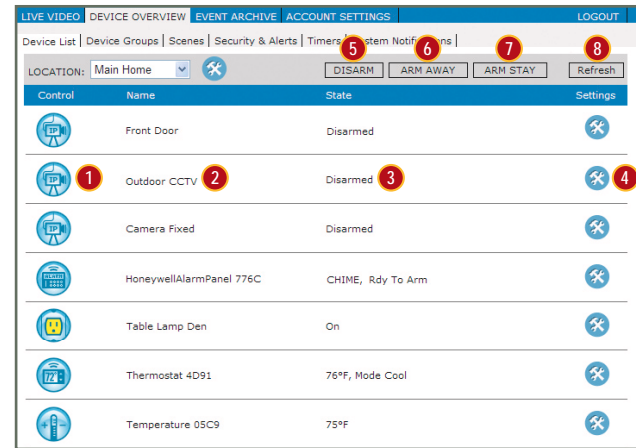
You can also have multiple camera popups open at once, even from different locations if you have more than one Controller registered to your account. So, for example you can view your vacation home at the same time as your main house.

DEVICE OVERVIEW ///

The **DEVICE LIST** allows you to control your system. After clicking on the 'DEVICE LIST' tab, you will see the devices that you have register with your system.

FROM THIS PAGE YOU WILL BE ABLE TO:

- Arm/Disarm Cameras & Devices
- Edit Individual Device Settings
- Access Virtual Keypad
- Arm/Disarm Alarm Panel from Quick Arm/Disarm Buttons
- Group Devices
- Create Account Macros/Rules
- Set-Up Account Notifications



CONTROL PANEL

1. **Device Icon/Control:** Factory defined icons for each device (Click on icons to change the status if applicable)
2. **Device Name:** User defined device name
3. **Device State:** Lets you know the current state of the device and change the state of the Power Control Module
4. **Device Settings:** Lets you configure each device
5. **Disarm:** Quickly Disarm your Alarm Panel
6. **Arm Away:** Quickly set your Alarm Panel to Arm Away mode
7. **Arm Stay:** Quickly set your Alarm Panel to Arm Stay mode
8. **Refresh:** Refreshes the information on this Device Page

DEVICE SETTINGS ///

CAMERAS

IP cameras allow you to see and monitor your premises. Cameras can be connected through your existing network wiring or use HomePlug Power Line Communication modules to make the connection through your home's AC outlets.



▶ **IP CAMERA:**
Allows you to monitor your premises.



CAMERA CONFIGURATION BUTTONS AND CONTROL

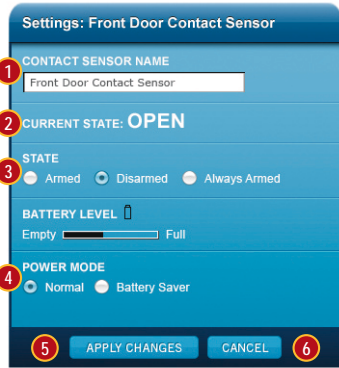
1. **Camera Name:** Rename your camera.
2. **Capture Video Clip Length:** Choose the length (in seconds) of video clip to record.
3. **Motion Sensor:** Enable or disable the motion sensor.
4. **Motion Detection Quiet Period:** Select the duration of quiet period between motion detection events. Select 5, 10, 20, 30 or 60 seconds.
5. **Motion Detection Areas:** Define the motion detection area to highlight or exclude predetermined areas. Set sensitivity for different motion detection areas.
6. **Apply Changes:** Changes that have been made to settings are applied to the sensor.
7. **Cancel:** Closes the sensor configuration panel. Any changes that have been made to settings without clicking on Apply Changes are discarded.

WIRELESS SENSORS



WIRELESS DOOR/WINDOW SENSOR:

- Place on windows, doors, cabinets, or any space that you want to protect and monitor.



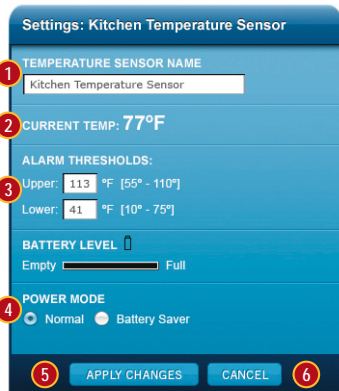
WIRELESS DOOR/WINDOW SENSOR CONFIGURATION BUTTONS & CONTROLS

- Contact Sensor Name:** Enter a name for the selected door/window sensor (up to 30 characters). The sensor name will be used to identify the selected sensor in the Device Overview, Archives, Event Log, and other screens.
- Current State:** Allows you to identify the current state of your device, to see if your door/window is either closed or open.
- Sensor:** Enable or Disable the sensor, or choose to keep the sensor always enabled.
- Power Mode:** The sensor can be set to operate in either of two power modes: Normal and Save. The Save mode will make your batteries last longer, while the Normal mode will update the device status more often.
- Apply Changes:** Changes that have been made to settings are applied to the sensor.
- Cancel:** Closes the sensor configuration panel. Any changes that have been made to settings without clicking on Apply Changes are discarded.



WIRELESS TEMPERATURE SENSOR:

- Avoid problems related to extreme temperature changes.



WIRELESS TEMPERATURE SENSOR CONFIGURATION BUTTONS & CONTROLS

- Sensor Name:** Enter a name for the selected temperature sensor (up to 30 characters). The sensor name will be used to identify the selected sensor in the Device Overview, Archives, Event Log, and other screens.
- Current Temperature:** Shows the current temperature of the area surrounding the device.
- Low-High Temp. Threshold:** The temperature sensor will generate an event when the detected temperature falls below a "low threshold" temperature, or when it rises above a "high threshold" temperature.
- Power Mode:** The sensor can be set to operate in either of two power modes: Normal and Save. The Save mode will make your batteries last longer, while the Normal mode will update the device status more often.
- Apply Changes:** Changes that have been made to settings are applied to the sensor.
- Cancel:** Closes the sensor configuration panel. Any changes that have been made to settings without clicking on Apply Changes are discarded.

OTHER DEVICES:



WIRELESS POWER CONTROLLER:

- Turn any appliance or light on or off automatically.



WIRELESS POWER CONTROLLER CONFIGURATION BUTTONS & CONTROLS

- Switch Name:** Enter a name for the selected device (up to 30 characters). The device name will be used to identify the selected device in the Device Overview, Archives, Event Log, and other screens.
- Power Recovery State:** 'On'—When the device is plugged into the wall outlet it will start in a 'On' state. 'Off'—When the device is plugged into the wall outlet it will start in a 'Off' state. 'Last'—When the device is plugged into the wall outlet it will start in last state that is was when power was lost.
- Switch:** Allows the user to turn the switch on or off.
- Apply Changes:** Changes that have been made to settings are applied to the device.
- Cancel:** Closes the device configuration panel. Any changes that have been made to settings without clicking on Apply Changes are discarded.



WIRELESS REPEATER:

- Enhances the communications reach between devices and the system controller.



WIRELESS REPEATER CONFIGURATION BUTTONS & CONTROLS

- Repeater Name:** Enter a name for the selected repeater (up to 30 characters). The device name will be used to identify the selected device in the Device Overview, Archives, Event Log, and other screens.
- Apply Changes:** Changes that have been made to settings are applied to the device.
- Cancel:** Closes the device configuration panel. Any changes that have been made to settings without clicking on Apply Changes are discarded.

VIRTUAL KEYPAD ///

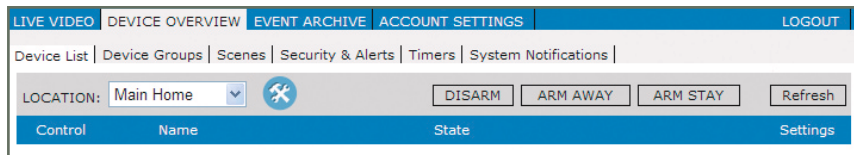
Click on the Setting Icon  for your **Honeywell** or **DSC Alarm Panel** to access your Virtual Keypad.

From your Virtual Keypad you may manually enter a **USER CODE** to Arm or Disarm your Alarm Panel.

If you would like to use the quick '**ARM/DISARM**' buttons on the top of the **Device List** page or set up **Rules** through the **Security Wizard** to control your Alarm Panel you must enter a **USER CODE** for the alarm system in the **User Code** field on the pop-up.

NOTE: This step is not required for manual operations.

Until this step is completed the XG1000 Controller will NOT be able to arm/disarm the panel as part of a Rule/Schedule or through the quick '**ARM/DISARM**' buttons at the top of the **Device List** page.



QUICK ARM/DISARM BUTTONS

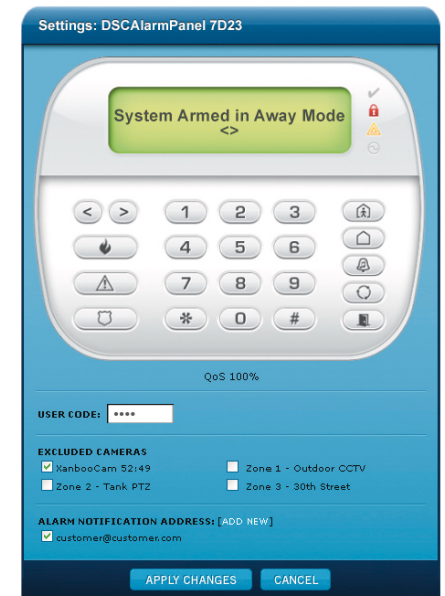
You may also choose up to 5 email or mobile (if the address does not already appear in the list, click on the '**ADD NEW**' button) Alarm Notification Addresses which will receive messages when your Alarm Panel is Armed, Disarmed, or goes into Alarm Mode.

NOTE: Selecting the Alarm Notification Address will automatically configure your system to send all Alarm Notifications. There is no need to manually set up any notifications for your Alarm Panel.

You may also choose any camera registered to your system that you wish to exclude from capturing video if an Alarm Condition is reported by your Alarm Panel. Click on the '**APPLY CHANGES**' button to save your settings.



HONEYWELL VIRTUAL KEYPAD

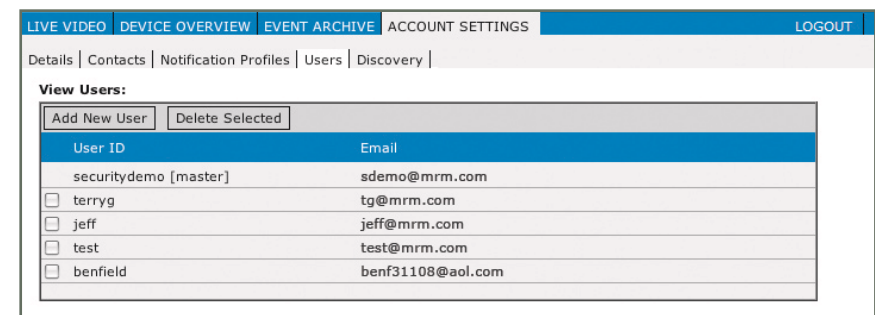


DSC VIRTUAL KEYPAD

NOTE: To view all of the settings on the virtual keypad you may need to maximize the pop-up window.

USERS ///

The **Users** page in the **Account Settings** section of your account will allow you to view existing users in your account. Account Masters have the additional ability to add new users to the account.



ACCOUNT SETTINGS USERS SETUP

You may assign a unique username and password for each user, as well as control the level of access granted for each user.

For example a sub-user cannot delete cameras or devices and also will not be allowed to edit or change the rules or schedules you have set up for the system. Additionally, you can configure the sub-user for the account so that they cannot access the **Event Archive** for the system and therefore would be unable to delete events or captured images/clips from the **Event Archive**.

TO CREATE A NEW USER:

1. Click **'ADD NEW USER'**
2. Enter a distinct **Username**
3. Enter a valid **Email address**
4. Enter and confirm the **Password**
5. Click **'SAVE'**

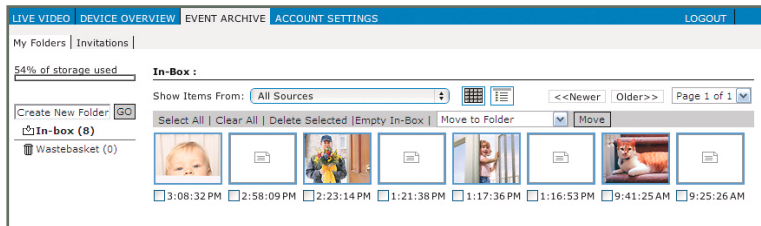
After you have created the new user, you will need to enable access for your new user to either the **Archive** or **Controller** or both sections by following the directions listed below

ENABLE USER ACCESS:

1. Click on the new **Username** to edit the user access
2. Place a check in the box next to either **Archive** or **Controller** to grant access to the specific section.
3. Click on the **'SAVE'** button

EVENT ARCHIVE ///

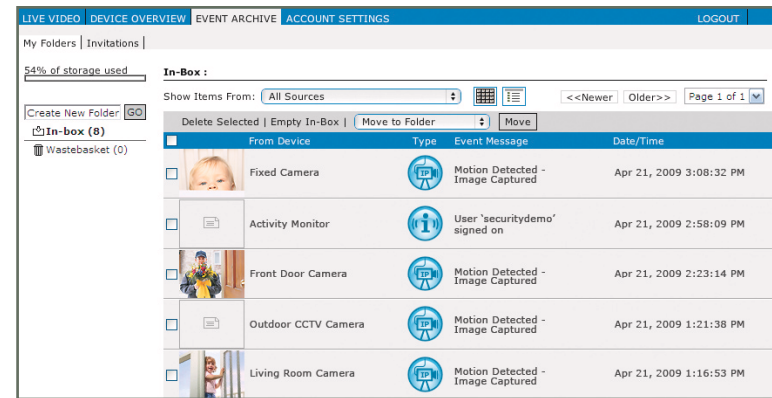
MyRemoteManager has an easy to manage filing system. The **EVENT ARCHIVES** serve as the Inbox to your account. It displays all of the items that have been uploaded to your account.



INBOX - ICON VIEW

For your convenience you may choose between an **Icon View**  or a **List View**  of your events.

- **Icon View:** (see image above)
- **List View:** (see image below) items in your inbox are presented in list form

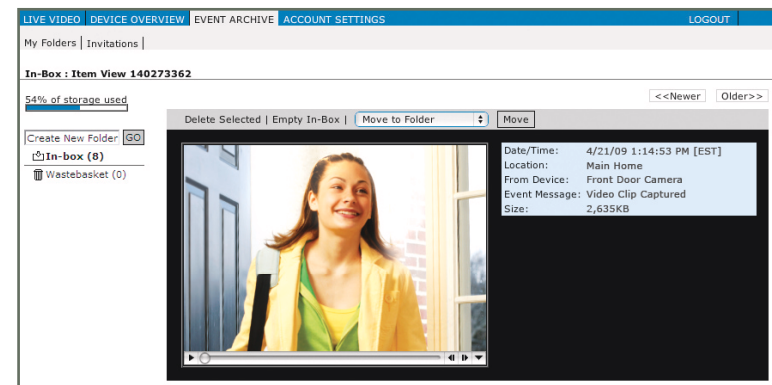


INBOX - SUMMARY VIEW

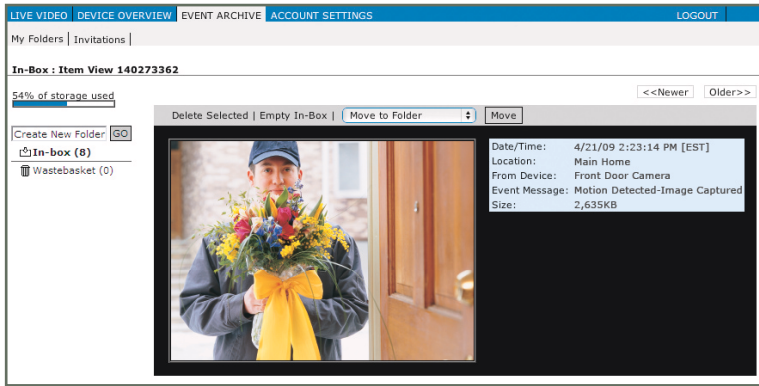
YOUR INBOX WILL LIST:

- **Events:** Alarm Panel Armed/Disarmed, Alarm Panel Alarm Conditions, Door Sensor Open/Close, Temperature Events
- **Images:** Captured manually or through camera motion sensor events
- **Video Clips:** Captured manually or through Alarm Condition or camera motion sensor events
- **Amount of Storage Space Used**
- **Folders:** Organize your archive

To view a notification, captured video clip, or captured image, click on the icon or image thumbnail.



INBOX - LIVE VIDEO CLIP VIEW



INBOX - CAPTURED IMAGE VIEW

MY FOLDERS AND INVITATIONS ///

Organizing your inbox has never been easier with our **FOLDERS** feature. Simply name the new folder that you wish to create and click the 'GO' button.

Each time you add a new folder, the folders list will be organized in alphabetical order.

Once you have created your folders you may organize the contents of your inbox by selecting an item and selecting the folder name from the **Move to Folder** drop down window. Press the 'MOVE' button to move the item into the folder.

